

The Human Side of Change
 22 June 2010
 London
 andpartnership
 CHANGE
 Process
 andpartnership focus

"Why are we here?"
 IT Transformation...
 Restructure...
 New team...
 Industry change...
 "CHANGE HAS CHANGED"
 Old style: Constant / Stable / Minor / Occasional
 New style: Constant / Major / Rapid

Change
 Imposed vs Chosen Change
 Choice
 Exciting
 Opportunities
 Although people find it easier to deal with the 'hard' process...
 Soft side of change helps those people.

Start here!
 Change
 Imposed vs Chosen Change
 Choice
 Exciting
 Opportunities

